



Northlake Homeless Coalition (NHC)

Tangipahoa Parish Permits Building
15485 W. Club Deluxe Road, Hammond, LA 70403

November 13, 2019

1:30 PM – 3:00 PM

NHC Providers and Stakeholders Association Meeting

Agenda

- I. Welcome/Introductions – Be sure to sign-in!**

- II. NHC Business**
 - A. 2020 Community Benchmarks Targets
 - B. HMIS Housing Inventory Chart Form
 - C. Point in Time 2020

- III. Housing Opportunities and Agency Announcements – Membership**

- IV. Adjourn**

CONTACT INFORMATION

Northlake Homeless Coalition – Amanda Mills, Executive Director, amills@northlakehomeless.org,
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Northlake HMIS Data Project – Demetrius Jones, HMIS System Administrator, djones@homelessinbr.org



Northlake Homeless Coalition

Providers and Stakeholders Association Meeting Minutes
August 14, 2019

St. Tammany Parish Towers Building
5th Floor Conference Room
520 Old Spanish Trail
Slidell, LA

Meeting Attendees:

Name	Agency / Affiliation
Jackson Carolyn	Northlake Homeless Coalition
Doctor, Jesse	Northlake Homeless Coalition
Mills, Amanda	Northlake Homeless Coalition
Populus, Tammy	Northlake Homeless Coalition
Lovern, Jeanne	Volunteers of America SELA
Zarinski, Kat	NAMI St. Tammany
Parmley, Summer	SAFE Tangipahoa
Hill, Tanja	St. Tammany Parish Government
Lewis, Ed	Ride of the Brotherhood/Camp Nora
Jones, Demetrius	Capital Area Alliance
Wright, Mark	Miramonte Center
Showers, Dorothy	Tangipahoa Parish Government
Doughty, Shlondon	Tangipahoa Parish Government
Rich, Jason	LHCC
Schimeck, Debbie	Community Christian Concern

- I. **Call to Order:** The meeting was called to order at 1:37 PM by Amanda Mills of the Northlake Homeless Coalition (NHC). Each attendee introduced themselves and their represented organization.

II. Northlake Homeless Coalition (NHC) Business

A. CAAS Report

Jesse Doctor presented the CAAS Report on the Prioritization List. (See attached).

B. FY19 CoC Application – Community Benchmarks Scorecards

Ms. Mills presented the Community Benchmark Scorecard (CBS). There are no major changes to the metrics of the CBS but there is percentage change to Metric 18 (Victims of Domestic Violence). Debbie Schimeck had several questions on the metrics for new projects and Ms. Mills stated that she would send comprehensive information to her after the meeting. There were no other questions about the CBS.

C. FY19 CoC Application – Funding Opportunities

Ms. Mills presented current funding opportunities (Request for Proposal – RFP) for Fiscal Year 2019. There are three options for 501(c)3 non-profits in the Florida Parishes region that serve homeless individuals and families– 1. Permanent Supportive Housing (PSH); 2. Rapid Rehousing (RRH); 3. Joint Transitional Housing (TH) and RRH.

Ms. Mills gave a brief overview on the HUD definitions for these types of homelessness and housing project types. Ed Lewis asked a question about people exiting incarceration without stable housing. Ms. Mills explained the homeless definition concerning incarcerated persons. Jeanne Lovern inquired as to whether persons falling under the Dedicated Plus definition could be served through programs that exclusively serve Chronic Homeless. Ms. Mills stated that she would refer the question the HUD AAQ. Ms. Mills reviewed the eligible population and funding requirements for each project type.

There is a total of \$121,426 in funding available and is eligible for annual renewal based on project performance.

There is a bonus RFP for Domestic Violence projects. There are three options: 1) Supportive Services Coordinated Entry (SSO-CE); 2) Rapid Rehousing (RRH); and 3) Joint

Transitional Housing (TH) and RRH. Definitions and eligible population are the same for all project options.

For the bonus project, there is a total of \$114,330 is available (SSO-CE is \$57,165 with \$5,196 in administrative costs) and projects are eligible for annual renewal based on project performance.

The deadline for all applications is 12:00 PM on September 11, 2019 and submitted to the Northlake Homeless Coalition at or before that time. There will be a webinar on August 28 at 1:00 PM for additional information on the RFP. The Community Evaluation Process will take place on September 12 at Noon at Northshore Community Foundation in Covington, LA. Applicants will be informed of the results on September 13 and must complete eSNAPS application by September 20.

III. Housing Opportunities and Agency Announcements

Ms. Mills inquired about any housing opportunities and agency announcements.

Mr. Lewis stated that Camp Nora is attempting to obtain funding for construction of a separate housing unit for female veterans.

Ms. Schimeck stated that Community Christian Concern is holding a health fair on August 16 from 10 AM to Noon.

IV. Adjournment

There being no further business, the meeting was adjourned at 2:37 PM by Ms. Mills.

Individuals – 74

- 52 Certified 70%
- 13 scoring > 8 (PSH) 26%
- 32 scoring 4-7 (RRH) 64%
- 5 scoring less than 4 (Diversion) 10%
- 32 reporting one or more disabling conditions 64%
- 13 reporting DV within past 6 months 26%
- 1 veteran 2%
- 7 Chronic Homeless but 4 of 7 referred: so CH = 3 or 6%
- Location:
 - 1 Livingston 2%
 - 35 St. Tammany 70%
 - 14 Tangipahoa 28%

Families – 58

- 38 Certified 66%
- 15 scoring > 9 (PSH) 39%
- 20 scoring 4-8 (RRH) 53%
- 3 scoring less than 4 (Diversion) 8%
- 12 reporting one or more disabling conditions 32%
- 13 reporting DV within past 6 months 34%
- 1 Veteran 3%
- Location:
 - 1 St. Helena 3%
 - 27 St. Tammany 71%
 - 10 Tangipahoa 26%

2019 CoC Application - RRH and PSH Scorecard Targets

Calculation Date Range: January 1 - December 31, 2018

		RRH-DV	RRH	PSH	Points Possible
		Target	Target	Target	
System Performance Measures:					
1.B	Measure 1: Referral Outcome to Housing	30 days	30 days	30 days	10
2.A	Measure 2: Returns to Homelessness within 6 months	less than 10%	less than 10%	less than 10%	5
2.B	Measure 2: Returns to Homelessness within 12 months	less than 10%	less than 10%	less than 10%	5
2.C	Measure 2: Exits to unknown, homeless or temp destinations	less than 10%	less than 10%	less than 10%	10
4.A	Measure 4: Change in employment income for leavers	20%+	20%+		10
4.B	Measure 4: Change in cash income for stayers			20%+	10
7.C	Measure 7: Exits to PH	90%+	90%+		20
7.D	Measure 7: Remains and exits to PH*			90%+	20
7.E	Measure 7: Safety Planning**	Yes			10

Other Performance Measures:					
8	Capacity/Bed Utilization		90%+	90%+	5
9	Housing First		Yes	Yes	5
10.A	HMIS Data Quality - Completeness	N/A	95%+	95%+	5
10.B	HMIS Data Quality - Timeliness	N/A	35%+	15%+	2
11	CoC Participation***	80%+	80%+	80%+	3
12	CoC Monitoring Conditions	No	No	No	5
13	CAAS Referral Acceptance	85%+	85%+	85%+	5
14	Cost Effectiveness****	Yes	Yes	Yes	5
15	Hard to Serve: Literally Homeless	N/A	60%+	60%+	5

Prioritized Populations: Bonus Points					
16	Zero Income at Entry	39%+	39%+	33%+	2
17	Youth (18-24)	20%+	20%+	10%+	1
18	Victims of Domestic Violence	15%+	15%+	10%+	1
19	Persons experiencing chronic homelessness*****	10%+	10%+	25%+	1 to 4
20	Veterans	10%+	10%+	10%+	1

* For DV programs, this metric will award a maximum of 18 points

** This metric only applies to DV projects

***CoC participation will be comprised of CAAS Meetings, HMIS End User Meetings and NHC PSA meetings.

****Cost effectiveness will be measured by cost per permanent housing outcome compared to other programs of the same component type.

****Programs will also be allowed to submit a cost savings report demonstrating reductions in usage of crisis services as a result of the program.

*****Programs with 25-49% = 1point; 50-74% = 2 points; 75% - 99% = 3 points; 100% = 4 points

Coordinated Entry (CE) & Street Outreach (SO)		2018 Score	2020 Target
1.A	Measure 1: Entry to Certification	18 Days	15 Days
1.B	Measure 1: Referral Outcome to Housing		
2.A	Measure 2: Returns to Homelessness within 6 months		
2.B	Measure 2: Returns to Homelessness within 12 months		
2.C	Measure 2: Exits to unknown, homeless or temp destinations		
3	Measure 3: Number of Homeless Persons	215	
4.A	Measure 4: Change in employment income for leavers		
4.B	Measure 4: Change in cash income for stayers		
5	Measure 5: Persons who become homeless for the first time		
7.A	Measure 7: Successful placement from street outreach	80%	80%
7.B	Measure 7: Persons who exit from CAAS to permanent housing	76%	80%
7.C	Measure 7: Exits to PH		
7.D	Measure 7: Remains and exits to PH		
8			
8	CoC Funded Unit Capacity/Unit Utilization	N/A	N/A
9	Housing First	YES	YES
10.A	HMIS Data Quality* - Completeness Rate	84%	95%
10.B	HMIS Data Quality*-Timeliness	58	
11	CoC Participation**		
12	CoC Monitoring Conditions		
13	CAAS Referral Acceptance		
14	Cost Effectiveness***		
15	Hard to Serve: Literally Homeless	71%	75%
16			
16	Zero Income at Entry	29%	
17	Youth (18-24)	6%	
18	Persons Fleeing Domestic Violence****	33%	
19	Families with Children	50%	
20	Persons experiencing chronic homelessness	14%	
21	Veterans	8%	

Permanent Supportive Housing (PSH)		2018			2020
		Low Score	High Score	Median	Target
1.A	Measure 1: Entry to Certification				
1.B	Measure 1: Referral Outcome to Housing	9 Days	23 Days	15 Days	14 Days
2.A	Measure 2: Returns to Homelessness within 6 months	0%	0%	0%	5%
2.B	Measure 2: Returns to Homelessness within 12 months	0%	4%	2%	5%
2.C	Measure 2: Exits to unknown, homeless or temp destinations	0%	8%	4%	5%
3	Measure 3: Number of Homeless Persons				
4.A	Measure 4: Change in employment income for leavers				
4.B	Measure 4: Change in cash income for stayers	50%	100%	78%	60%
5	Measure 5: Persons who become homeless for the first time				
7.A	Measure 7: Successful placement from street outreach				
7.B	Measure 7: Persons who exit from CAAS to permanent housing				
7.C	Measure 7: Exits to PH				
7.D	Measure 7: Remains and exits to PH	90%	100%	99%	92%
8	CoC Funded Unit Capacity/Unit Utilization	71%	100%	94%	92%
9	Housing First				YES
10.A	HMIS Data Quality* - Completeness Rate				95%
10.B	HMIS Data Quality*-Timeliness	0%	100%	77%	
11	CoC Participation**				80%
12	CoC Monitoring Conditions				NO
13	CAAS Referral Acceptance	80%	100%	100%	90%
14	Cost Effectiveness***				
15	Hard to Serve: Literally Homeless	27%	100%	84%	65%
16	Zero Income at Entry	20%	47%	34%	34%
17	Youth (18-24)	0%	2%	0%	10%
18	Persons Fleeing Domestic Violence*	0%	12%	0%	10%
19	Persons experiencing chronic homelessness	18%	100%	94%	25 - 100%
20	Veterans	0%	100%	9%	10%

Rapid Rehousing (RRH)		2018			2020 Target
		Low Score	High Score	Median	
1.A	Measure 1: Entry to Certification				
1.B	Measure 1: Referral Outcome to Housing	13 Days	37 Days	25 Days	25 Days
2.A	Measure 2: Returns to Homelessness within 6 months	0%	0%	0%	5%
2.B	Measure 2: Returns to Homelessness within 12 months	0%	0%	0%	5%
2.C	Measure 2: Exits to unknown, homeless or temp destinations	6%	15%	10%	10%
3	Measure 3: Number of Homeless Persons				
4.A	Measure 4: Change in employment income for leavers	27%	72%	50%	25%
4.B	Measure 4: Change in cash income for stayers				
5	Measure 5: Persons who become homeless for the first time				
7.A	Measure 7: Successful placement from street outreach				
7.B	Measure 7: Persons who exit from CAAS to permanent housing				
7.C	Measure 7: Exits to PH	85%	94%	90%	88%
7.D	Measure 7: Remains and exits to PH				
8	CoC Funded Unit Capacity/Unit Utilization	100%	25%	63%	90%
9	Housing First				YES
10.A	HMIS Data Quality* - Completeness Rate		99%		95%
10.B	HMIS Data Quality*-Timeliness		0%		
11	CoC Participation**				80%
12	CoC Monitoring Conditions				NO
13	CAAS Referral Acceptance		90%	90%	90%
14	Cost Effectiveness***				
15	Hard to Serve: Literally Homeless	56%	81%	69%	60%
16	Zero Income at Entry	23%	44%	34%	35%
17	Youth (18-24)	15%	17%	16%	15%
18	Persons Fleeing Domestic Violence	23%	100%	62%	20%
19	Persons experiencing chronic homelessness	0%	0%	0%	10%
20	Veterans	0%	8%	4%	10%