

LA-506 Continuum of Care Community Benchmarks Scorecard

Calculations Guide for FY 2017

CoC Community Benchmark Measure 1A: Entry to Certification

HUD System Performance Measure 1	Length of Time Persons Remain Homeless
Data Source:	HMIS
Report Name:	SP ART - NHC CAAS Prioritization List
Qualifying Entry Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	Coordinated Entry
<p><u>Calculation Formula</u></p> <p>Days /Clients = Avg Days [#]</p> <p>Total number of days between (& including) CAAS Entry Date and CAAS DOPS Certification Date: Days Number of CAAS clients who have Certification Date: Clients Average Length of Time between CAAS Certification Date and CAAS Entry Date: Avg Days</p>	

CoC Community Benchmark Measure 1B: Referral Outcome to Housing

HUD System Performance Measure 1	Length of Time Persons Remain Homeless
Data Source:	HMIS
Report Name:	SP Referral Report and Housing Move-in Date
Qualifying Entry Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	CoC-Funded PSH and RRH
<p><u>Calculation Formula</u></p> <p>Days /Clients = Avg Days [#]</p> <p>Total number of days between (& including) Date of Referral and Housing Move-in Date Days Number of Project Clients with Accepted Referral Status and Housing Move-in Date Clients Average Length of Time between CAAS Referral and Housing Move-in Date Avg Days</p>	

CoC Community Benchmark Measure 2A: Returns to Homelessness within 6 Months

HUD System Performance Measure 2	Exits to Permanent Housing with Return to Homelessness
Data Source:	HMIS
Report Name:	ART 0701 - Exits to Permanent Housing with Return to Homelessness
Qualifying Project Exit Date Range:	1/1/2016-12/31/2016
Reappear Date Range:	1/1/2016-12/31/2017 (0-180 Days following Exit Date to PH)
Provider Type(s) Subject to Measure:	CoC-Funded PSH and RRH
<p><u>Calculation Formula</u></p> <p>Exits /Clients = Returns [%]</p> <p>Total Number of Persons who Exited to Pemanent Housing (Qualifying Exit Date Range) Exits Number of Persons Returning to to Homelessness within 6 months (Reappear Date Range) Clients Percentage of Returns within 6 months Returns</p>	

CoC Community Benchmark Measure 2B: Returns to Homelessness within 12 Months

HUD System Performance Measure 2	Exits to Permanent Housing with Return to Homelessness
Data Source:	HMIS
Report Name:	ART 0701 - Exits to Permanent Housing with Return to Homelessness
Qualifying Project Exit Date Range:	1/1/2016-12/31/2016
Reappear Date Range:	1/1/2016-12/31/2017 (181-365 Days following Exit Date to PH)
Provider Type(s) Subject to Measure:	CoC-Funded PSH and RRH
<p><u>Calculation Formula</u></p> <p>Exits /Clients = Returns [%]</p> <p>Total Number of Persons who Exited to Pemanent Housing (Qualifying Exit Date Range) Exits Number of Persons Returning to to Homelessness within 12 months (Reappear Date Range) Clients Percentage of Returns within 12 months Returns</p>	

CoC Community Benchmark Measure 2C: Exits to unknown, homeless, or temporary destinations	
HUD System Performance Measure 2	Exits to Permanent Housing with Return to Homelessness
Data Source:	HMIS
Report Name:	APR Q23a, APR Q23b
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	CoC-Funded PSH and RRH
Calculation Formula	
Destination/Exits = Homeless [%]	
(Exit Destination - 90 Days or Less) + (Exit Destination - More than 90 Days) Exits Number of Persons who Exited to Unknown, Homeless, or Temporary Destinations Destination Percentage of Persons Exited to Unknown, Homeless, or Temporary Destinations Homeless	

CoC Community Benchmark Measure 3: Number of Homeless Persons	
HUD System Performance Measure 3	Number of Homeless Persons
Data Source:	HUD HDX, HMIS
Report Name:	2018 Sheltered and Unsheltered Counts, ART 702-Number of Homeless Persons
Qualifying Project Entry Date Range:	1/22/2018, 1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	CoC-Wide
Calculation Formula	
Unsheltered + Sheltered = PIT [#]	
2018 PIT Unsheltered Count Unsheltered 2018 PIT Sheltered Count Sheltered 2018 PIT Count PIT	
ES + TH + SO = Count [#]	
Emergency Shelter ES Transitional Housing TH Unsheltered (Street Outreach) SO Unduplicated Total Sheltered and Unsheltered Homeless Persons Count	

CoC Community Benchmark Measure 4A: Change in Employment Income for Leavers	
HUD System Performance Measure 4	Employment and Income Growth for CoC Funded Projects
Data Source:	HMIS
Report Name:	ART 703-Employment and Income Growth for CoC Funded Projects (Metric 4.4)
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	RRH
Calculation Formula	
Clients/Leavers = Increases [%]	
Number of Adults who Exited (System Leavers) Leavers Number of Adults who Exited with Increased Earned Income Clients Percentage of Adults who Increased Earned Income Increases	

CoC Community Benchmark Measure 4B: Change in Cash Income for Stayers	
HUD System Performance Measure 4	Employment and Income Growth for CoC Funded Projects
Data Source:	HMIS
Report Name:	ART 703-Employment and Income Growth for CoC Funded Projects (Metric 4.3)
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH
Calculation Formula	
Clients/Stayers = Increases [%]	
Number of Adults (System Stayers) Stayers Number of Adults with Increased Total Income Clients Percentage of Adults who Increased Total Income Increases	

CoC Community Benchmark Measure 5: Persons who Become Homeless for the First Time	
HUD System Performance Measure 5	Persons who Become Homeless for the First Time
Data Source:	HMIS
Report Name:	ART 704-Number of Persons First Time Homeless (Metric 5.2)
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017, with no qualifying entries 01/01/2015-12/31/2016
Provider Type(s) Subject to Measure:	CoC-Wide
Calculation Formula	
Clients - Prior = Count [#]	
Persons with entries in ES, TH, or any PH during the reporting period	Clients
Persons who were in ES, TH, or PH within 24 months prior to their entry during the reporting year	Prior
Count of persons who did not have entries in ES, TH, or and PH in the previous 24 months	Count

CoC Community Benchmark Measure 7.A: Successful Placement from Street Outreach	
HUD System Performance Measure 7	Permanent Housing Placement-Retention
Data Source:	HMIS
Report Name:	ART 706-Permanent Housing Placement/Retention (Metric 7a.1)
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	Street Outreach
Calculation Formula	
(Temp+PH) / Clients = Exits [%]	
Persons who exited Street Outreach	Clients
Exited to temporary & some institutional destinations	Temp
Exited to permanent housing destinations	PH
Percentage successful exits/retention	Exits

CoC Community Benchmark Measure 7.B: Persons who exit from CAAS to permanent housing	
HUD System Performance Measure 7	Permanent Housing Placement-Retention
Data Source:	HMIS
Report Name:	SP ART - CAAS Prioritization List
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	Coordinated Entry
Calculation Formula	
PH / Clients = Exits [%]	
Persons who exited CAAS	Clients
Exited to permanent housing destinations	PH
Percentage successful exits/retention	Exits

CoC Community Benchmark Measure 7.C: Exits to PH	
HUD System Performance Measure 7	Permanent Housing Placement-Retention
Data Source:	HMIS
Report Name:	ART 706-Permanent Housing Placement/Retention (Metric 7b.1)
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	RRH
Calculation Formula	
PH / Clients = Exits [%]	
Persons in RRH who exited	Clients
Exited to permanent housing destinations	PH
Percentage successful exits/retention	Exits

CoC Community Benchmark Measure 7.D: Remains and Exits to PH	
HUD System Performance Measure 7	Permanent Housing Placement-Retention
Data Source:	HMIS
Report Name:	ART 706-Permanent Housing Placement/Retention (Metric 7b.1)
Qualifying Project Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH
Calculation Formula	
PH / Clients = Exits [%]	
Persons in PSH who exited	Clients
Remained in PSH project or exited to other permanent housing destination	PH
Percentage successful exits/retention	Exits

CoC Community Benchmark Measure 8: CoC Funded Unit Capacity/Unit Utilization	
Data Source:	e-snaps, HUD HDX
Report Name:	2016 CoC Project Application, 2018 HIC
Qualifying Date:	1/22/2018
Provider Type(s) Subject to Measure:	CoC-Funded RRH, PSH
Calculation Formula	
PIT / Households = Utilization [%]	
Number of households reported on night of PIT Count	PIT
Number of households stated in CoC Application to be served at a point in time OR verified by provider on night of PIT count	Households
Percentage of units in use	Utilization

CoC Community Benchmark Measure 10.A: HMIS Data Quality - Completeness Rate	
Data Source:	HMIS
Report Name:	ART 640-HUD Data Quality Framework
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	CE, PSH, RRH, SO
Calculation Formula	
Earned/Possible = Completeness [%]	
Total possible points	Possible
Total points earned	Earned
Overall rate of completeness	Completeness

CoC Community Benchmark Measure 10.B: HMIS Data Quality - Timeliness Rate	
Data Source:	HMIS
Report Name:	ART 640-HUD Data Quality Framework
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	CE, PSH, RRH, SO
Calculation Formula	
(Start+Exit)/Clients = Timeliness [%]	
Number of Project Start Records, 0-6 days	Start
Number of Project Exit Records, 0-6 days	Exit
Total number of client records	Clients
Overall rate of timeliness within 6 days of event	Timeliness

CoC Community Benchmark Measure 11: CoC Participation	
Data Source:	Meeting Minutes/Attendance Rosters
Report Name:	N/A
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	CE, PSH, RRH, SO
Calculation Formula	
(HMIS+CoC)/Possible = Participation [%]	
Total HMIS-related applicable meetings/trainings held	HMIS
Total CoC-related applicable meetings/trainings held	CoC
Total number of applicable meetings and trainings held	Possible
Overall rate of participation	Participation

CoC Community Benchmark Measure 13: CAAS Referral Acceptance	
Data Source:	HMIS
Report Name:	SP Referrals Report
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH, RRH
Calculation Formula	
Accepted/Referrals = Acceptance [%]	
Number of CAAS Clients Referred to Project	Referrals
Number of CAAS Clients Accepted	Accepted
Percentage CAAS Referral Acceptance	Acceptance

CoC Community Benchmark Measure 15: Hard to Serve, Literally Homeless	
Data Source:	HMIS
Report Name:	APR Q15
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH, RRH
Calculation Formula	
(Streets+Shelter)/Adults = Homeless [%]	
Number of adults with Emergency Shelter Living Situation immediately prior to Project Start Date	Shelter
Number of adults in non-Human Habitation Living Situation immediately prior to Project Start Date	Streets
Total number of adults enrolled in Project	Adults
Percentage Hard to Serve	Homeless

CoC Community Benchmark Measure 16: Zero Income at Entry	
Data Source:	HMIS
Report Name:	APR Q16
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH, RRH
Calculation Formula	
Zero/Adults = No income [%]	
Number of adults with no income at Project Start Date	Zero
Total number of adults enrolled in Project	Adults
Percentage adults without income	No Income

CoC Community Benchmark Measure 17: Youth (18-24)	
Data Source:	HMIS
Report Name:	APR Q5a
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH, RRH
Calculation Formula	
Persons/Adults = Youth [%]	
Number of persons under Age 25	Persons
Total number of adults enrolled in Project	Total
Percentage youth	Youth

CoC Community Benchmark Measure 18: Persons Fleeing Domestic Violence	
Data Source:	HMIS
Report Name:	APR Q5a
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH, RRH
Calculation Formula	
Persons/Adults = DV [%]	
Number of persons fleeing domestic violence	Persons
Total number of adults enrolled in Project	Total
Percentage fleeing domestic violence	DV

CoC Community Benchmark Measure 19: Persons Experiencing Chronic Homelessness	
Data Source:	HMIS
Report Name:	APR Q5a
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH, RRH
Calculation Formula	
Persons/Total = CH [%]	
Number of persons with chronic homelessness status at the point of project enrollment	Persons
Total number of adults enrolled in Project	Total
Percentage chronically homeless persons	CH

CoC Community Benchmark Measure 20: Veterans	
Data Source:	HMIS
Report Name:	APR Q5a
Qualifying Exit Date Range:	1/1/2017-12/31/2017
Provider Type(s) Subject to Measure:	PSH, RRH
Calculation Formula	
Persons/Total = Veterans [%]	
Number of veterans at the point of project enrollment	Persons
Total number of adults enrolled in Project	Total
Percentage of Veterans	Veterans